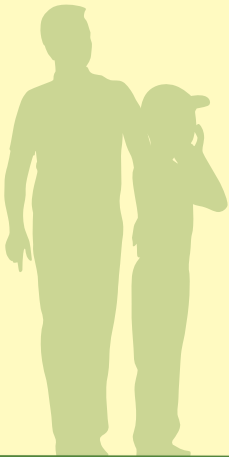


LOCAL OFFER

A source of local information, help, support and advice for parents, carers, children and young people.



Co-produced with the help of:



The Isle of Wight has a number of local services and organisations working together to help point you in the right direction

Where can you look for local help?

Do you have concerns about a child or young adult who may have an additional need, disability or medical condition?

Would you like to know what support is available locally?

Do you have questions about a recent, ongoing, or long-term diagnosis or disability?

Would you like information on the services or activities available for children and young people in your area?

The organisations listed here may be able to help you start your journey of discovery.

LOCALOFFER


If your child or young person aged 0 to 25 years old has a special educational need or disability (SEND) you can find a wide variety of information and signposting on the Local Offer website, including information about the organisations listed here, where to find help and support regarding educational issues, health, social care, and links to local activities and support networks.

The website also allows you to provide feedback about what is needed locally. You can tell us what works well, raise concerns, and help make service provision more responsive to local needs and aspirations.

WWW.IWIGHT.COM/LOCALOFFER

■ PARENTS VOICE IW

The local parent carer forum for families of children and young people with SEND, age 0 to 25.

 www.parentsvoice-iw.co.uk


 01983 823898 ext 2838



■ SEND IASS (formerly Parent Partnership)

The Special Educational Needs and Disability Information, Advice and Support Service provides free, confidential and impartial support on all matters relating to SEND including social care and health issues.

 www.iwpp.co.uk

 01983 825548



■ SHORT BREAKS

Fun and educational activities for children and young people with disabilities and additional needs, allowing their parents or carers to take a 'short break' from caring. You can also find out how to apply for a Gateway Card Plus.

Short Breaks


 www.iwight.com/shortbreaks


 01983 821000


■ EARLY HELP CENTRES (formerly Children's Centres)


Your local centre offers a range of services to families of children and young people age 0 to 19, including those with additional needs.

Believe in children
 Barnardo's

 www.barnardos.org.uk

 South Wight 01983 408718

 West and Central Wight 01983 537390

 North-east Wight 01983 617617

■ YOUNG CARERS

For children and young people aged five to 18 who have a significant caring role for a parent, sibling or other relative.


YMCA
Young Carers
Isle of Wight

 01983 861071

■ CARERS IW

Supporting adult carers of adults on the Island.

carers
Isle of Wight


 www.carersiw.org.uk

 01983 533173

■ JOHN CHEVERTON CENTRE (Information and support centre)

Information, support and guidance relating to practical and emotional issues for those living with a life-limiting illness or condition, their families, carers and friends.

John Cheverton Centre

 [www.iwhospice.org/
john-cheverton-centre-2.aspx](http://www.iwhospice.org/john-cheverton-centre-2.aspx)

 01983 535319

■ CHECK IT OUT

If you are aged under 19 and need medical advice you can visit this website. You are also able to have a confidential one-to-one online chat with a health professional.



NHS
Isle of Wight
Clinical Commissioning Group

 www.checkitout-iw.org

■ FAMILY INFORMATION ZONE (FIZ)


You can visit the office or find out information via the WightChYPs website, aimed at families with children aged 0 to 19 (up to 25 with a special educational need or disability), including Ofsted registered childcare, activities, clubs and support groups. FIZ also produce regular holiday activity guides and a newsletter for children and young people with an additional need.



11 Orchard Street, Newport, IW PO30 1JZ

 01983 821999


 www.iwight.com/wightchyps

 www.facebook.com/iwfiz

■ COMMUNITY DIRECTORY

Information on the wide variety of community groups and organisations that are based on the island, including support groups and those who provide information for people with long term conditions.




 www.iwight.com/adultsDirectory

■ HELP CENTRES

Located across the island to enable residents and visitors to access a wide range of council services from a single point of contact.



 www.iwight.com/helpcentres

 01983 821000

MY LIFE A FULL LIFE

This programme is working together with organisations, local people, families and carers to build a sustainable health and social care system on the Island


*My life
a full life*
Powered by Vanguard


 www.mylifeafulllife.com

ISLE HELP

A range of local organisations have come together in partnership to provide information and guidance based in and around one central place, the Isle Help Advice Hub, opposite County Hall in Newport.



 www.islehelp.org.uk

 **01983 823898**

Members of Isle Help:

Citizens Advice Bureau advice line:
03444 111 444

People Matter IW Tel: 01983 241494

Age UK Tel: 01983 525282

Community Action Tel: 01983 524058

Footprint Trust Tel: 01983 822282

Law Centre Tel: 01983 524715

PATIENT ADVICE AND LIAISON SERVICE (PALS)

PALS offers confidential advice, support and information on health-related matters. They provide a point of contact for patients, their families and their carers.



 www.iow.nhs.uk

 pals@iow.nhs.uk

 **01983 534850**

OTHER USEFUL CONTACTS:

HEALTHWATCH

Local consumer champion for health and social care. 

 www.healthwatchisleofwight.co.uk

 **01983 608608**

SOCIAL SERVICES

If you have a concern for the safety of a child or adult please phone:




 **Child First Response Team**
Tel: 0300 300 0117

 **Adult First Response Team**
Tel: 01983 814980

For all other social services enquiries please visit www.iwight.com, the Local Offer website, or phone: 01983 821000

NHS CHOICES

For national health information. 

 www.nhs.uk

If you have difficulty understanding this document, please contact us on 01983 821000 and we will do our best to help you.

If you require assistance to access information on the Local Offer website then please contact:
Family Information Zone (FIZ) - Tel: 01983 821999